CHILDREN’S DISABILITIES INFORMATION COALITION-PARENT RESOURCE CENTER
1101 E. SCHUSTER AVE.
EL PASO TEXAS 79902
Telephone: (915) 217-2747  Fax: (915) 496-0751
www.cdicelpaso.org

HELPLINE DIRECTORY

The purpose of the Helpline Directory is to help those who live and work in the El Paso area to find agencies that assist children and adults with disabilities. Enclosed you will find resources that respond to health and human services, education, recreation and emergency needs.

Inclusion of an agency in the Directory does not imply endorsement of its purpose or quality by CDIC Parent Resource Center and disclaims any responsibility for the quality of the services provided by the listed and referenced agencies and shall not be liable as a result of the use of any of the services described in the Directory, subsequent revision or appendices.

To update agency changes or for information, please contact the CDIC Parent Resource Center, (915) 217-2747.
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DARRINGTON PARK TRAINING FACILITY
FOCUS NEURO REHAB
HEALTHSTAR
KIDWORKS THERAPY!, INC.
NEUROFEEDBACK
NEW BEGINNINGS Pediatric Speech Therapy Services
OMEGA THERAPLAYHAB SERVICES
PACE
PACIFIC CHILD
PEDI PROS
PRIMARY SPEECH
PROVIDENCE MEMORIAL HOSPITAL
RIO GRANDE SPEECH THERAPY
SANTE
SENSORY INTEGRATION THERAPY
THE UNIVERSITY MEDICAL CENTER
THERAPEUTIC HORSEMANSHIP OF EL PASO
TRUE POTENTIAL
UKEP Child Development Center
VILLA DE NIÑOS
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*ADULT SERVICES

DEPARTMENT OF ASSISTIVE AND REHABILITATIVE SERVICES (DARS)

Blind & Visually Impaired
401 E. Franklin Ave. Ste. 240
El Paso, TX 79901
(915) 834-7004 or 1-800-687-7020

Deaf & Hard of Hearing Services
401 E. Franklin Ave. Ste. 240
El Paso, TX 79901
(915) 834-7004   TTY:(915) 834-7757

Vocational Rehabilitation Program
Central 401 E. Franklin Ave. Ste 240 El Paso, TX 79901
(915) 834-7004
East 1155 Westmoreland Ste. 135 El Paso, TX 79925
(915) 782-7150
Southeast 1030 N. Zaragoza Rd. Ste H. El Paso, TX 79907
(915) 782-7180

ADVANTAGE CARE SERVICES
They provide case manager services, nursing, supported home living, respite, transportation, therapies, entertainment, among other services to adults with disabilities.
(915)772-0904 or (915)781-0415

COMMUNITY OPTIONS OF EL PASO
10018 Cross St. El Paso, TX 79924
(915)751-1015

IMAGINE ENTERPRISES
Free accurate information on how wages affect your Social Security Benefits
Frank Perez 9208 Igoe Place El Paso, TX 79924
(915) 751-8463 or 1-888-635-6688

TOTAL OPPORTUNITIES
4121 Montana Ave El Paso, TX 79903
(915)881-8633

VOLAR
Individual & systems advocacy, independent living skills training, peer counseling, information and referral, consumer managed personal assistance services, school advocacy & transition, and outreach services.
1220 Golden Key Circle El Paso, TX 79925
(915) 591-0800
*ADVOCACY*

ADVOCACY, INC.
300 E. Main, Suite 205 El Paso, TX 79901
(915) 542-0585  Fax (915) 545-5414
Protection and advocacy agency for the State of Texas. Advocate for the legal rights of persons with disabilities- mental health rights, employment discrimination, children’s rights in special education, and other areas such as social security beneficiaries that want to return to work.

CHILDREN’S DISABILITIES INFORMATION COALITION-PARENT RESOURCE CENTER
1101 E. Schuster Ave. El Paso, TX 79902
(915) 217-2747  Fax (915) 496-0751
www.cdicelpaso.org
Trainings and Information for Parents of Children with Disabilities.

PARTNERS RESOURCE NETWORK-PEN PROJECT
Jo Ann Rodriguez-Regional Coordinator
P.O. Box 2245 Fabens, TX 79838
(915) 820-2809
Services include training, information, and technical assistance at no cost to parents throughout the state of Texas.

THE ARC OF TEXAS
8001 Centre Park Drive
Austin, Texas 78754
1800-252-9729
www.thearcoftexas.org
Parents advocating with legislators and government agencies at the local, state, and national levels to develop, strengthen, and protect laws and policies that provide rights and opportunities for people with disabilities.
*AGENCIES FOR CHILDREN WITH DISABILITIES*

**BORDER CHILDREN’S MENTAL HEALTH COLLABORATIVE**
500 E. San Antonio  3rd Floor El Paso, TX 79901  
(915) 546-2275  Fax: (915) 351-0527

The Border Children's Mental Health Collaborative is a community-based system of care development effort for youth with serious emotional disturbances (SED) in El Paso County, Texas. The BCMHC represents an effort among all the community's state and local child serving agencies to stop the tragic and wasteful removal of our children and adolescents, who have SED, to residential treatment centers that are often 500 - 600 miles from their homes and community.

**CHILDREN WITH SPECIAL HEALTHCARE NEEDS –CShCN**
401 E. Franklin Ste. 210 El Paso, TX 79901  
(915) 834-7698 or 1-800-252-8023  
www.dshs.state.tx.us/cshcn

The Children with Special Health Care Needs (CShCN) Services Program provides services to children with extraordinary medical needs, disabilities, and chronic health conditions. The CSHCN Services Program's include payments for medical care, and related services not covered by, private insurance, or other “third party payers.” The program also contracts with agencies throughout the state to provide an array of clinical and support services to children with special health care needs and their families. The CSHCN Services Program also assists children and their families by supporting case management at DSHS regional offices throughout Texas.

**EARLY CHILDHOOD INTERVENTION PROGRAM**
1101 E. Schuster Ave. El Paso, TX 79902  
(915) 534-4ECI (4324) Fax: (915) 496-0750  
www.elpasoeci.org

ECI services help children ages birth to three, grow and learn. ECI staff listens to a family’s concerns and works with them to plan services. Each family will have a different plan, according to what is needed for their child. Infants and toddlers learn best from families and caregivers through activities in their daily lives such as feeding, bathing and playing. ECI services help families learn how to use these daily activities to help their children develop skills.

**EL PASO MHMR-Mental Health and Mental Retardation**

*Mental Health Services*
1600 Montana Ave. El Paso, TX 79902  
Intake Services: (915) 887-3410  
Crisis Line: (915) 779-1800 or 1-877-562-6467  
Client Rights: (915) 683-6578  
Customer Service: (915) 887-3435

www.epmhmrm.org

Intake, ongoing assessment and screening for mental health services.
**Mental Retardation Services**
8730 Boeing El Paso, TX 79925
(915) 772-4446  Fax: (915) 783-6550  
[www.epmhmr.org](http://www.epmhmr.org)
Provide prescriptions, presentations to large groups (how to register, available programs) This is where you can register for Home & Community Based Services (HCS) interest list.

**Children’s Behavioral Health Services-El Paso Provider Group/ChAMHP’s**
8500 Boeing El Paso, TX 79925
(915) 629-2665  Fax: (915) 629-2680  Crisis Line: (915) 779-1800  
[www.epprovidergroup.org](http://www.epprovidergroup.org)

**EL PASO PSYCHIATRIC CENTER**
4615 Alameda Ave. El Paso, TX 79905
(915) 532-2202 or (915) 779-1800-24 hour crisis line  Fax: (915) 534-5587
Mental health facility, crisis unit for adult and children.

**PASO DEL NORTE CHILDREN’S DEVELOPMENT CENTER**
1101 E. Schuster Ave. El Paso, TX 79902
(915) 544-8484  Fax: (915) 496-0751  
[www.elprc.org](http://www.elprc.org)
A non-profit agency for Children with Disabilities since 1948.  Dedicated to helping children with disabilities reach their fullest potential by providing comprehensive therapeutic, educational and day care services.

**EXCEPTIONAL FAMILY MEMBER PROGRAM-FORT BLISS ARMY COMMUNITY SERVICES CENTER**
Bldg. 2494, Ricker Rd.  Fort Bliss, TX  
(915) 568-1343  Fax: (915) 568-4357
A mandatory enrollment program that works with other military and civilian agencies to provide comprehensive, housing, community support, and personnel services to families with special needs.

**HEALTH AND HUMAN SERVICES COMMISSION (HHSC) State Office Bldg.**
401 E. Franklin, Suite 450 El Paso, TX 79901  
(915) 834-7500  TDD (915) 834-7501  Fax: (915) 834-7522
Financial, medical, social aid to Texans in need.

- Canutillo Office: 6621 Doniphan (915) 877-3112
- Eastside Office: 11295 Edgemere (915) 593-0272
- El Paso Drive Office: 5150 El Paso Dr. (915) 772-8383
- Fabens Office: 206 SE Eighth St. (915) 764-3394
- Lomaland Office: 1314 Lomaland (915) 595-6711
- Lower Valley Office: 7904 Alameda (915) 858-9699
Midtown Office: 2300 E. Yandell (915) 534-7314  
Mission Valley Office: 10640 North Loop Dr. (915) 858-1811  
Mountain View Office: 7400 Diana (915) 759-7667

Children’s Medicaid Center 1-866-543-7633 (1-866-KIDSMED)

CHIP Children’s Health Insurance Program 1-800-647-6558 or (915) 351-4644

SUNWEST BEHAVIORAL HEALTH  
1514 Zaragoza Ste. B-3 El Paso, TX 79936  
(915) 855-4400  
Provides Mental Health, Integrated Primary Care, Sleep Assessment, and Detoxification Services for Adult, Children, and Families. Specializing in Intensive Community-Based Support Services, such as ACT and CBH, we are staffed with a full Team of Licensed Psychiatrists, Nurse Practitioners and Physician Assistants. Sunwest BHO also specializes in Psychosocial Rehabilitation and Supportive Employment Services to assist you or your loved ones with coping-skills development, job search and employment success.

TEXAS DEPARTMENT OF AGING AND DISABILITY SERVICES  
5150 El Paso Dr. El Paso, TX 79905  
(915) 775-4560  
The DADS mission is to provide a comprehensive array of aging and disability services, supports, and opportunities that are easily accessed in local communities. Our key responsibilities to the citizens of Texas include: Working in partnership with consumers, caregivers, service providers, and other stakeholders. Developing and improving service options that are responsive to individual needs and preferences. Ensuring and protecting self-determination, consumer rights, and safety.
*COUNSELING*

CENTER FOR ATTACHMENT AND TRAUMA TREATMENT
1201 N. Mesa Ste. H   El Paso, TX 79902
(915) 533-1929 or (915) 479-9533   Fax: (915) 533-3315

COUNSELING CENTER OF EXPRESSIVE ARTS
300 Thunderbird Ste. 12 El Paso, TX 79912
(915) 845-3122

COUNSELING AND EDUCATIONAL SERVICES
4150 Rio Bravo Dr. Ste. 128
El Paso, Tx 79902
(915) 533-0303

DIANE TATEM, MA, MS, LPC   -Counseling Center for Expressive Arts (CCOEA)
300 Thunderbird Ste. 12   El Paso, TX 79912
(915) 845-3122

FAMILY SERVICE OF EL PASO
6040 Surety Dr. El Paso, TX 79905
(915) 781-9900   Fax: (915) 781-9930

JAIME GARCIA, Psychologist.
6090 Gateway East, El Paso, TX 79912
(915)781-1337   Cell (915)355-4813

MANDORLA, Self Enrichment Center
105 E. Castellano, Suite C.   El Paso, TX 79912
(915) 838-8638

*LEGAL GUARDIANSHIP*

Guardianship is the legal process by which (an) individual(s) is (are) appointed by the Court, with the duty to take care of a person; managing the property and rights of another person, who, because, he/she (they) is (are) a minor, a special needs adult or has a mental disability is (are) unable to take care for him/her (them) self and/or manage his/her (their) estate. El Paso County Probate Judge-500 East Antonio Street Rm. 703 El Paso, TX 79901 (915) 546-2161.

Probate Bar Association
Angelina Lugo (915) 532-5846 or (915) 532-1464
Robert Warach (915) 779-3619 or (915) 779-8131
Terry Hammond (915) 534-7000 or (915) 534-7672
Karen A. Carson (915) 532-2000 or (915) 541-1549
*MEDICAID WAIVER PROGRAMS*

A Medicaid waiver allows the state to be more flexible in how it spends money to provide some long-term services to some people with disabilities or elderly citizens who are eligible for Medicaid. In the past, people had to be in nursing homes or other large institutions for Medicaid to pay for long-term services. Waivers override certain rules for how that funding can be used. Now, if they meet the eligibility requirements, people can get the services they need in their own homes or other community settings, instead of having to go into a nursing home or an institution. In Texas, there are seven different waiver programs that offer a broad range of home and community-based services to people with disabilities and elderly citizens. There are different rules and funding amounts for each of the different waivers. In general, though, they all help people get the supports they need in the community.

**CBA-Community Based Alternatives** - Individuals must have a need for skilled nursing care; meet at least two nursing facility risk criteria; be eligible for Medicaid, be age 21 or older. For more information call DADS (915) 775-4560.

**CLASS-Community Living and Support Services** - There is no age limit for enrollment. To qualify for this service, individuals must have a related condition, be eligible for Medicaid. For more information call 1-877-438-5658.

**DBMD-Deaf Blind with Multiple Disabilities** - Individuals must be deaf-blind and have another disability that impairs independent functioning; have either mental retardation or a related condition, be eligible for Medicaid and be 18 or older. For more information call 1-877-438-5658.

**HCS-Home & Community based Services Programs** - There is no age limit for enrollment. Individuals must have either mental retardation or a related condition that results in deficits in adaptive behavior and full scale IQ of 75 or below; be eligible for Medicaid. For more information call (915) 772-4446

**MDCP-Medically Dependent Children Program** - Individuals must be under 21 years of age, be eligible for Medicaid based on their income and financial resources, meet the medical criteria for admission to a Texas nursing facility, meet the Supplemental Security Income medical disability criteria. For more information call (915) 775-4533

**TxHmL-Texas Home Living Program** - An adult or child is eligible if he or she has mental retardation or a related condition and meets the criteria for a level of care I in an ICF-MR, is a current Medicaid recipient and does not require intensive one to one supervision to prevent dangerous behavior. For more information call (915) 772-4446.

*All of these programs have long interest lists, the wait time to receive any of these services varies from 8 to 10 years. You need to call immediately to place your child in these interest*
lists. Visit the Waiver Information Network (WIN) at www.selfdetermined.org or toll free at 1-800-572-7159.

*PHYSICIANS*

**Dentists**

*Kool Smiles*
- 6065 Montana Ave, El Paso, TX (915) 771-7966
- 5130 Fairbanks Dr. El Paso, TX (915) 757-2361
- 615 N Zaragoza Rd, El Paso, TX (915) 858-5047

*Children’s Dentistry of El Paso PLLC.*
11965 Pelicano, El Paso Tx. 79936
(915) 855-2337

*Stevenson Dental Clinic 11165 La Quinta Place El Paso, TX 79936*
(915) 591-1999

*Dr. Monica Yepez 1861 Robert Wynn Ste. D El Paso, TX 79936*
(915) 595-6680

**Developmental Pediatricians**

*Dr. Pilarita Cortez* Texas Tech University Health Science Center
4801 Alberta Ave. El Paso, TX 79905
(915) 545-6920

*Dr. Monica Suchoff*, 840 E. Redd Rd. #3 El Paso, TX 79912
(915) 581-5557

*Dr. Mario J. Gaspar De Alba*, 4801 Alberta Ave. El Paso, Tx. 79905
(915) 545-6810

**Gastroenterologist**

*Dr. Luis A. Santos* 125 W. Hague Ste. 240 El Paso, TX 79902
(915) 533-2600

**Neurologists**

*Dr. Rodolfo Fierro-Stevens* 1400 N. El Paso St. Ste. B El Paso, TX 79902
(915) 544-4911

*Dr. Johanan Levine* Texas Tech University Health Science Center
4801 Alberta Ave. El Paso, TX 79905
(915) 545-6920
Dr. Miguel Moreno  
1900 N. Oregon St. Ste. 520  
(915) 351-6500

Ophthalmologist  
Dr. Violeta Radenovich 1740 Curie El Paso, TX 79902  
(915) 577-9339  
Dr. David Doka 10460 Vista del Sol El Paso, TX 79925  
(915) 591-4441

Orthopaedic  
Dr. Jacob Heydemann 1300 Murchison El Paso, TX 79902  
(915) 838-3888

Dr. Raymond Bagg 4800 Alberta El Paso, TX 79905  
(915) 545-6851

Dr. Eileen Leonard 2001 N. Oregon St. El Paso, TX 79902  
(915) 577-7888

Pediatric Pulmonary Services  
Dr. Larry Tremper 1201 E. Schuster Ave. Ste. 5B El Paso, TX 79902  
(915) 544-3229

Pediatric Surgeons  
Dr. Donald Meier 4800 Alberta El Paso, TX 79905  
(915) 545-6500

Dr. William Wesley Spurbeck 125 W. Hague Ste. 170 El Paso, TX 79902  
(915) 546-2656

Prosthetics & Orthotics  
Hanger 1302 N. Stanton El Paso, TX 79902  
(915) 532-4444

Psychiatrist  
Dr. Cecilia De Vargas Texas Tech Health Sciences Center  
4801 Alberta El Paso, TX 79905  
(915) 545-6830

Dr. Roberta Fennig 6955 N. Mesa St. El Paso, TX 79912  
(915) 545-1509

Dr. Octavio Gutierrez 840 B. Redd Rd. Bldg.3 El Paso, TX 79912  
(915) 562-1202


*REFERRAL AGENCIES*

**Dr. Abraham Katz** 1201 E. Schuster Ave. El Paso, TX 79902  
(915) 532-7799

#

**SCHOOLS**

**Public Schools**

**Anthony ISD** Special Education Department-(915) 886-6567  
**Burnham Wood Charter School**-(915) 584-9499  
**Canutillo ISD** Special Education Department-(915) 887-7449  
**Clint ISD** Special Education Department-(915) 851-8383  
**Dell City ISD** Special Education Department-(915) 217-3857  
**El Paso Academy East**-(915) 590-8589  
**El Paso ISD** Special Education Department-(915) 881-2515  
**El Paso School of Excellence**-(915) 595-1474  
**Fabens ISD** Special Education Department-(915) 765-2690  
**Fort Hancock ISD** Special Education Department-(915) 769-3867  
**Headstart Program**-(915) 790-4708  
**La Fe Preparatory Academy**-(915) 533-6800  
**Paso del Norte**-(915) 532-7216  
**Regional Day School Program for the Deaf**-(915) 779-8151  
**San Elizario ISD** Special Education Department-(915) 872-3926  
**Sierra Blanca ISD** Special Education Department-(915) 369-3741  
**Socorro ISD** Special Education Department-(915) 937-1800  
**Tornillo ISD** Special Education Department-(915) 765-3000  
**Ysleta ISD** Special Education Department-(915) 434-0905

**Private Schools**

**Bridges Academy**  
901 Arizona El Paso, TX 79902  
(915) 532-6647

**Faith Christian Academy**  
8960 Escobar El Paso, TX 79907  
(915) 594-3305

**Education Service Center-Region 19**  
6611 Boeing Dr. El Paso, TX 79925  
(915) 780-1919  

*Juan Alderete*-Legal Framework, Surrogate Parent Training  
(915) 780-6570  

*Darlene Bruce*-Learning Disabilities, Low Incidence Disabilities Program, Parent Involvement  
(915) 780-5349  

*Olivia Chavez*-Visually Impaired Program  
(915) 780-5344
**REFERRAL AGENCIES**

- **Dawn Davis** - Reading & Curricula Support  
  (915) 780-5359  
- **Kim McNally** - Child Find/Serve, Preschool Program for Children with Disabilities  
  (915) 780-5097  
- **Rick Razo** - Director of Special Education Services  
  (915) 780-5091  
- **Angelica Rodriguez** - Transition, Deaf Education  
  (915) 780-5095  
- **Lou Ann Rosario** - Assistive Technology  
  (915) 780-5353  
- **Wes Temple** - Positive Behavior Support  
  (915) 780-5340  
- **Katherine Wellborn** - Chacon - Accessing General Curriculum, Autism and Least Restrictive Environment/Inclusion  
  (915) 780-5350

**SUPPORT GROUPS**

**A Light of Hope**  
Focus on ADHD, Bipolar or any other Emotional Illness  
1510 Zaragoza Suite B3 El Paso, TX 79936  
(915) 855-4400

**Autism Community Network of El Paso**  
[www.autismcommunitynetworkofelpaso.org](http://www.autismcommunitynetworkofelpaso.org)  
David Taylor (915) 422-1358  
This Organization was founded to help individuals and families affected by Autism.

**Down Syndrome Association of El Paso**  
Helen Ball Elementary 1950 Firehouse Dr. El Paso, TX 79936  
(915) 269-5552

**El Paso Developmental Delay Recovery Network**  
Liliana Maynez (915) 490-8330 or Michelle Rodriguez (915) 491-4118

**En Voz Alta**  
Focus on families with children with hearing loss.  
Margaret Schroeder (915) 861-4049

**Grupo de Apoyo al Tratamiento Biomédico Para Padres de Niños con Autismo**  
Spanish Sessions  
Focus on families with children under the Autism Spectrum.  
El Paso Rehabilitation Center 1101 E. Schuster Ave. El Paso, TX 79902  
(915) 544-8484
Mentes Brillantes- Spanish Support Group
El Paso Rehabilitation Center 1101 E. Schuster Ave. El Paso, TX 79902
(915) 544-8484

Miracle Kids Support Group
Focus on Foster Parents
Child Crisis Center 2100 N. Stevens El Paso, TX 79930
(915) 858-0298

Southwest Chapter Autism Society of America (SWASA)
1340 Murchison El Paso, TX 79902
(915) 772-9100

SPD Support (Sensory Processing Disorder)
http://www.spdsupport.org
Meets every 3rd Wednesday of the Month (except Holidays) at:
ECI, 1477 Lomaland E-7 @ 6:30pm
For information Contact:
Renate Garcia, Local SPD Support Host for El Paso, TX
(915) 256-7783
Email: renatetx@att.net

SPD Support is an International Host Network of parents and professionals who provide support, information and resources in their own communities to anyone living with SPD, or anyone wanting to learn more about SPD. (Parents, Teachers, Day Care providers, therapists, Doctors etc.)
Support is provided through group and individual discussions, online resources, and education. Hope is given to families by learning from our SPD Support Hosts that SPD IS NOT PARENTAL OR BEHAVIORAL, and it CAN be treated! Our goal is to spread awareness, information, resources, education and comfort to SPD families across the Nation. You are not alone!

Special Families United
10740 Spring Valley Circle El Paso, TX 79927
(915) 204-9380 or (915) 851-3876

Support Group for Persons with Down Syndrome
Thomason Hospital Auditorium El Paso, TX
(915) 590-5315

* THERAPIES

ACTION CARE
10450 Brian Mooney El Paso, TX 79935
(915) 598-6616
ALTOMAR
423 Executive El Paso, TX 79902
(915) 845-2211

COMMUNITY OPTIONS, INC.
Supporting People With Disabilities Since 1989
6600 Montana BLDG. E
El Paso, TX 79925
(915) 843-2720

DARRINGTON PARK TRAINING FACILITY www.darringtonpark.org/ Leticia Arellano
Quail Springs Clint, TX 915.694.6616. Horse assisted therapy sessions are designed to engage
the community in a challenging, fun and family oriented program which through hands on
activities will help discover the beautiful world of horsemanship.

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